



Lone Star National Bank
520 E. Nolana Ave.
McAllen, TX 78504

Dear Customer:

On August 23, 2022 Zelle® is Coming!

If you like **LSNB QuickPay** you are going to love Zelle®. It's a fast, safe and easy way to send and receive money. With Zelle® you can easily split the cost of a bill, request money for a group gift or pay back your roommate for your share of the rent.

It's Safe – Access Zelle® from your online banking account or mobile app.

It's Fast – Delivery is typically within minutes between enrolled users. ²

It's Useful – Send money to nearly anyone that you know and trust.¹

It's Easy – No need to reenter your information, it is all there.

To start sending money to friends, family and those you know and trust simply navigate to the Zelle® menu option within the LSNB Mobile Banking app.³

1. Select **Send Money with Zelle®**.
2. Accept terms and conditions.
3. Select the account you want to use and enroll an email address or U.S mobile number.
4. Review your information. Done!

If you used **LSNB QuickPay** previously please carefully review the following and act as necessary.

- Notify any Contacts that you will no longer be using **LSNB QuickPay**. Ask your contacts to enroll with Zelle® before you send them money – this will help them get your payment more quickly. You can find a full list of participating banks and credit unions live with Zelle® [here](#).
- If your recipient's bank isn't on the list, don't worry! The list of participating financial institutions is always growing, and your recipient can still use Zelle® by downloading the Zelle® app for Android and iOS.
- ***If you receive LSNB QuickPay payments, please notify the Sender to use Zelle® to send money to you instead.***
- If you have any Pending Received Payments with **LSNB QuickPay**, please accept or cancel the payment. Cancelling the payment will result in the funds being returned to the sender
- **LSNB QuickPay will decommission on June 30,2022.**

If you have any questions, please feel free to contact Lone Star National Bank's Customer Service Division at 1-800-580-0322 and they will be happy to provide you with any additional details you may need!

We thank you for your continued support and business.

Sincerely,

Lone Star National Bank

Zelle and the Zelle related marks are wholly owned by Early Warning Services, LLC and are used herein under license.

¹Must have a bank account in the U.S. to use Zelle®.

²To receive money in minutes, the recipient's email address or U.S. mobile number must already be enrolled with Zelle®.

³Certain limits apply.